

- ✓ Nationwide Claims Assistance - If you sustain a mechanical failure, MPP will provide immediate claims authorization for covered repairs. Payment will be made immediately to your dealer or any authorized ASE certified repair facility.
- ✓ Controls Unknown Expenses - You never know when a failure will occur. Protect yourself from unknown expenses by letting MPP pay the repair bill.
- ✓ Guards Against Inflation - Over the last five years, labor costs have increased by 40% and parts costs have increased by 35%. MPP pays for covered repairs regardless of inflation.
- ✓ Transferable - This plan is transferable, making your vehicle more desirable to the next owner.
- ✓ Refundable - If you decide to sell or trade your vehicle before this plan expires, you may be entitled to a refund.
- ✓ Disappearing Deductible - Ask your F&I representative how you may qualify for a zero deductible on covered repairs under this plan when performed at the selling dealer.

Covered Parts* - You deserve to know what this plan covers, and more importantly, what it does not. For this reason, we are offering our customers Platinum Care Elite protection for new vehicles, a vehicle service agreement so extensive that virtually every mechanical and electrical component is covered. Our coverage is so extensive that it is easier to list what is not covered in the list below.

Items not covered:

Unless required in connection with the repair of a covered part due to failure, the following are not covered under this agreement: engine tune-up, suspension/wheel alignment (except as described under Elite/Wheel Alignment Coverage), wheel balancing, filters, lubricants, engine coolant, fluids, air conditioning recharging, spark/glow plugs, brake pads/brake linings/shoes (except as described under Elite/Brake Pad Coverage), and manual clutch disc lining, or any maintenance services and parts described in the manufacturer's maintenance schedule for your vehicle (except as described under Care/Scheduled Maintenance Coverage).

Other parts not covered are glass, lenses, light bulbs or lamps (except as described under Elite/Electrical Coverage), tires, wheels, wheel covers, hard and soft trim, weather strips, convertible or vinyl tops, moldings, bright metal, sheet metal, body panels, body parts, bumpers, chassis frame, cross members, body rails, body hinges, carpet, upholstery/headliners, paint, belts and hoses (except engine belts and hoses listed under Elite/Engine Belts and Hoses Coverage), exhaust system (except exhaust manifolds), catalytic converter, brake rotors and drums, shock absorbers, spark/glow/plug wires, batteries (except as described under Elite/Battery Coverage), hybrid/lithium/high voltage battery pack, battery cables, keys/key fobs/transponders/keyless remote switch, wiper blades or inserts (except as described under Elite/Wiper Blade Coverage). In addition, correction of air and water leaks, wind noise, squeaks and rattles, and contaminated fuel systems are not covered.

All Other Parts Are Covered*



Our Commitment To You

We have a vested interest in your complete satisfaction with your total vehicle buying experience. In fact, that is exactly why this program was originally developed. Mechanical Protection Plan® (MPP) was developed in 1979 because many consumers had purchased service agreements from other companies – only to be mistreated when requesting service or lose their coverage because the issuer went out of business. We wanted to be sure consumers had a program that would be there for them when they needed it the most. We are the Mechanical Protection Plan® (MPP). Your trusted driving companion since 1979.

National Claims Assistance:

1-800-747-4400

Monday - Friday 7:30am – 6:00pm CST
Saturday 8:00am – 3:00pm CST

WWW.mpp.com

Provided Throughout the U.S. except Florida by:

MPP Co., Inc.
P.O. Box 634 • Shawnee Mission, KS 66201

In Florida by:

Old United Casualty Co.
P.O. Box 795 • Shawnee Mission, KS 66201
1-800-866-6090 Florida #03041



Use your smart phone to scan this code and visit MPP online.



Underwritten by Old United Casualty Company

*This brochure gives a general overview of the coverage and benefits of the Vehicle Service Agreement. Certain restrictions and exclusions apply. Depending upon the Manufacturer and length of the plan term selected, some Covered Parts, services and benefits may be covered entirely by the Manufacturer's Limited Warranty. Parts used for covered repairs may be new, used, or remanufactured. Please refer to the actual contract for the full provisions and coverage or contact the administrator above.

Platinum Care Elite

New Vehicle Service Agreement



Your Trusted Driving Companion Since 1979

BENEFITS OF THE PLATINUM CARE ELITE PROGRAM FOR NEW VEHICLES*



Platinum Mechanical Breakdown Coverage - Coverage is not just limited to the repair of manufacturer's defects. If a Covered Part fails due to wear and tear under normal use, WE WILL FIX IT!



Vehicle Rental Expense - Reimbursement of up to \$35 per day, maximum 10 days, when YOUR vehicle is diagnosed as inoperable due to a failure of a Covered Part.



24-Hour Emergency Roadside/Towing Assistance
Towing: Reimbursement up to \$100, per occurrence, when required due to a failure or breakdown of a covered component. **Road Side Service:** Reimbursement up to \$100 per occurrence, when you need onsite road service for a battery jump, locksmith/key service, or fuel delivery when out of gas.



CARE COVERAGE

Scheduled Maintenancecare Coverage - Covers regular manufacturer recommended chassis lubrication, engine oil/engine oil filter change and tire rotations.



ELITE COVERAGE

Battery Coverage - Covers the cost for one (1) battery replacement or the difference between the manufacturer's limited warranty (if any) pro-rated reimbursement and the total cost of the battery, due to failure.



Brake Pad Coverage - Covers the cost for the replacement of one (1) set of front and rear brake pads/shoes during the term of the agreement, due to failure.



Electrical Coverage - Covers the cost for the repair or replacement of fuses, interior and exterior light bulbs during the term of the agreement, due to failure.



Engine Belts And Hoses Coverage - Covers the cost to replace failed engine belts and hoses during the term of the agreement.



Headlamp Coverage - Covers the cost for the replacement of failed headlamps during the term of the agreement.



Windshield Wiper Blade Coverage - Covers the cost for one (1) set of windshield wiper blades or inserts set replacement during the term of the agreement.



Wheel Alignment - Covers the cost of one (1) wheel alignment during the term of the Agreement.

WHAT YOUR REPAIRS COULD COST YOU WITHOUT THE PLATINUM CARE ELITE PROGRAM FOR NEW VEHICLES

The estimated repair costs were compiled from actual MPP claims for domestic and import vehicle makes.



Engine

All components including engine, electrical control computers and sensors. All seals and gaskets.

Average repair cost of an engine replacement is \$3,060

Cooling System

All components including radiator, water pump, fan clutch, engine cooling fan motor and sensors. All seals and gaskets.

Average repair cost for a radiator and fan motor is \$870

Brake System

All components including ABS (Anti-lock Brake System), master cylinder, calipers, wheel cylinders, computers and sensors. All seals and gaskets.

Average repair cost for ABS is \$1,162

On-Board Computer Systems

All control modules, computers and sensors.

Average repair cost for a BCU (Body Control Module) or ECU (Electronic Control Module) replacement is \$1,360

Factory Installed Audio/Sound Group

All Radio/Compact Disc components.

Average repair cost for various stereo components is \$405

Transmission

All automatic/manual components including torque converter, hydraulic clutch master cylinder, slave cylinder, flex plate, electrical control solenoids, shift control computers and sensors. All seals and gaskets.

Average repair cost for a transmission is \$2,657

Suspension

All components including bushings, bearings, strut assemblies, automatic ride leveler system, computers, and sensors. All seals and gaskets.

Average repair cost for a strut assembly is \$409

Steering

All rack and pinion components, steering gear box, linkages, tie-rod ends, drag links, idler arms, variable ratio components, computers and sensors. All seals and gaskets.

Average repair cost for a steering gear/rack is \$742

Factory Installed Air Conditioning and Heating System

All components including compressor, condenser, evaporator, heater core, blower motor, temperature control computer, and sensors. All seals and gaskets.

Average repair cost of an A/C compressor and condenser is \$1,274

Factory Installed Comfort and Convenience Group

All power convenience groups including cruise control, keyless entry computer, and theft deterrent systems. All power assist options including power sun roofs, seats, windows, locks, vents, and mirrors.

Average repair cost for a power window/power lock/power seat motor is \$494

Factory Installed Navigation System GPS Receiver and Monitor

All components.

Average repair cost for replacement is \$1,500