

Benefits Of The Paintless Dent Repair Service Program:

- ✓ Unlimited usage during the service agreement term
- ✓ Our sign and drive service means you don't have to pay cash for PDR services
- ✓ No deductible
- ✓ PDR services include a lifetime repair warranty, which guarantees 100% customer satisfaction and that the dings or dents will not re-appear
- ✓ New vehicle factory warranty does not protect against dings and dents
- ✓ Costs are typically less than your insurance deductible
- ✓ More convenient and less time consuming than traditional body shop repairs
- ✓ Protects the vehicle's value when it comes time to sell or trade.
- ✓ May reduce lease turn in penalties
- ✓ All PDR Protection Plans include a \$200 Hail Damage Repair Discount*
- ✓ Transferable to the next owner

KEEPS YOUR CAR LOOKING NEWER, LONGER!



TRANSFER POLICY

The PDR Protection Plan can make your vehicle more valuable and easier to sell. Remaining plan coverage may be transferred to the subsequent purchaser of the vehicle at the time of the vehicle's sale. A transfer fee will be applied.

PLAN SERVICES

Coverage service will be provided at the dealership where you purchased your vehicle, unless you cannot return to that dealer. In that event you may request to have the PDR services performed at ANY dealer within the 50 United States and the District of Columbia. Call our toll-free number for PDR services.

1-866-838-1120

National Claims Assistance:

Monday - Friday 7:30am - 6:00pm CST • Saturday 8:00am - 6:30pm CST

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*Limitations Of Coverage: The information in this brochure is intended provide only an outline of the benefits, exclusion, and limitations of the PDR Protection Plan. For exact benefits, exclusions, and limitations please review the PDR Protection Plan.

Paintless Dent Repair Coverage



Your Trusted Driving Companion Since 1979

Dings and dents from things such as runaway shopping carts and wind blown car doors are more than annoying, they reduce your vehicle's value and appearance. Unfortunately, most cars have them or are going to get them.



WHAT IS PAINLESS DENT REPAIR?

Paintless Dent Repair (PDR) is an innovative process developed by automotive manufacturing production teams to remove small dings and dents from painted sheet metal surfaces without harming the vehicle's factory finish.



Dent Zone Certified PDR Service Technicians are highly skilled craftsmen who utilize specialized hand tools to manipulate and flex the metal back to its original form.

PDR works from the inside and therefore, does not require sanding, painting, or body fillers. In most cases, there is no evidence a dent ever existed.

PDR fulfillment by:



The Easy Sign and Drive PDR Claim Process



1 Call our PDR claims center at 1-866-838-1120 to report your claim. A representative will take your claim information and coordinate service with one of our Dent Zone Certified PDR service technicians.



2 Bring your vehicle to your local participating dealership in any of the 50 United States and the District of Columbia.



3 The Dent Zone Certified PDR service technician will repair your vehicle while you wait. Most PDR services can be completed in the time it takes for an oil change.



4 Once repairs are completed, you inspect the vehicle to ensure that the repairs are performed to your 100% satisfaction.



5 Then just sign and drive away.



Eligible Vehicles

The PDR Protection Plan is available from your local participating dealer when purchasing a new vehicle or used vehicle. (Certain make and model restrictions apply.)

When Plan Coverage Starts and Ends

The PDR Protection Plan begins on the vehicle purchase date. The PDR Protection Plan will expire at the end of the coverage term you have selected, from 1 to 5 years of coverage.

Hail Damage Discount*

The owner of this PDR Protection Plan may qualify to receive a \$200 discount off PDR hail damage repairs. To qualify, PDR repairs must be performed by a Dent Zone certified PDR technician, and exceed \$800.

Repairable Damage

- ✓ The PDR Protection Plan covers dings and minor dents that are less than 4 inches in diameter
- ✓ Larger dents or collision damage will require conventional body shop repair
- ✓ Repairable areas are limited to exterior body panels only
- ✓ Light abrasions to paint resulting from minor dents can generally be buffed out



Examples of Non-Covered Damage

The PDR Protection Plan does not cover any type of collision damage, sharp creases, large dents, or surfaces where the paint has been damaged.

This Protection Plan also will not cover damage to non-covered horizontal panels (hood, roof, trunk, etc.), environmental damage, hail damage, pre-existing damage, exterior damage to non-metal panels, dings and dents requiring treatment such as fillers or sanding, and aftermarket installations.



COLLISION DAMAGE HAIL DAMAGE PAINT SCRATCHES

Covered Body Panels

Sedan



- SUV** Rear hatch included in coverage
- Pick-Up Truck** Tailgate included in coverage
- Minivan** Rear hatch included in coverage



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