Our Commitment To You

We have a vested interest in your complete satisfaction with your total vehicle buying experience. In fact, that is exactly why this program was originally developed. Mechanical Protection Plan® (MPP) was developed in 1979 because many consumers had purchased service agreements from other companies – only to be mistreated when requesting service or lose their coverage because the issuer went out of business. We wanted to be sure consumers had a program that would be there for them when they needed it the most. We are the Mechanical Protection Plan® (MPP). Your trusted driving companion since 1979.

National Claims Assistance:
1-800-747-4400
Monday - Friday 7:30am – 6:00pm CST
Saturday 8:00am – 3:00pm CST
www.mpp.com

Provided Throughout the U.S. except Florida by:
MPP Co., Inc.
P.O. Box 634 • Shawnee Mission, KS 66201

In Florida by:
Old United Casualty Co.
P.O. Box 795 • Shawnee Mission, KS 66201
1-800-866-6090 Florida #03041

Underwritten by Old United Casualty Company

*This brochure gives a general overview of the coverage and benefits of the Vehicle Service Agreement. Certain restrictions and exclusions apply. Depending upon the Manufacturer and length of the plan term selected, some Covered Parts, services and benefits may be covered entirely by the Manufacturer’s Limited Warranty. Parts used for covered repairs may be new, used, or remanufactured. Please refer to the actual contract for the full provisions and coverage or contact the administrator above.
Your Complete Satisfaction is Our Goal

Therefore, we have designed a program that will protect you from unknown wear and tear assessments upon the expiration of your lease or residual based purchase agreement. After turning in your vehicle, it is inspected for excessive wear and tear damage. Why worry about costly penalties at the end of your lease? Protect yourself against additional expenses.

Additional Benefits:

**Nationwide Claims Assistance**
You’ll have the security of knowing that your Lease Vehicle Service Agreement is backed by the Old United Casualty Company. We are dedicated to offering exceptional products along with nationwide claims service—which means we will be there when you need is the most.

**Refundable**
If you decide to sell or trade your vehicle before this plan expires, you may be entitled to a refund.

Up to $5,000 in protection and coverage for the excess wear and tear charges assessed on the following:

- Paint damage
- Exterior surface dents, scratches, chips, pits, rust, corrosion or cracks
- Head lamp, turn signal, running lights and fog lenses
- Tail, turn and brake light lenses
- Sealed beams, halogen and light bulbs
- Bumpers, bumper covers, step bumpers and surrounding bumper trim
- Mufflers, tail pipe, header pipe, catalytic converter (excludes manifold)
- Brake rotors, drums, pads, linings and shoes
- Shock absorbers and strut insert cartridges
- Interior upholstery surface rips, tears, stains and spotting
- Convertible and vinyl tops, including trim and moldings
- Front and rear windshield, side glass chips, breakage, discoloration, stone bruises, sand damage and pitting
- Chrome, bright metal, moldings and trim, side mirrors and rear view mirror
- Door, trunk and hatch handles
- Hood ornaments and body insignia
- Alloy and steel wheels
- Wheel covers
- Excess tire wear with less than 1/8 inch remaining tread
- All fasteners including bolts, studs, pinks, clips, screw and retainers
- Belts and hoses
- Audio equipment, speakers and systems