

## Estimated Cost of Repairs\*\*

A/C Compressor..... \$752	Inverter..... \$1,759
All Injectors..... \$1,088	L.P. Gas System..... \$158
Alternator..... \$985	Power Steps.....\$356
Automatic Transmission ... \$3,555	R. Side Cylinder Head ..... \$1,755
Awning..... \$1,500	Radiator..... \$1,252
Brakes..... \$1,195	Refrigerator..... \$1,741
Diesel Engine..... \$15,665	Roof Mounted A/C.....\$660
Drive Axle.....\$2,611	Slide Out System..... \$998
Elec. Control Module..... \$420	Timing Chain.....\$540
Gas Engine..... \$8,144	Waste System..... \$699
Generator.....\$4,511	Water Heater..... \$835
Hydraulic Jack..... \$835	Water Pump..... \$490

\*\*Repair costs estimates based upon RV Repair facility surveys.



### Our Commitment To You

We have a vested interest in your complete satisfaction with your total vehicle buying experience. In fact, that is exactly why this program was originally developed. Mechanical Protection Plan® (MPP) was developed in 1979 because many consumers had purchased service agreements from other companies – only to be mistreated when requesting service or lose their coverage because the issuer went out of business. We wanted to be sure consumers had a program that would be there for them when they needed it the most. We are the Mechanical Protection Plan® (MPP). Your trusted driving companion since 1979.

### National Claims Assistance:

1-800-747-4400

Monday - Friday 7:30am – 6:00pm CST

Saturday 8:00am – 3:00pm CST

[www.mpp.com](http://www.mpp.com)

Provided Throughout the U.S. except Florida by:

MPP Co., Inc.

P.O. Box 634 • Shawnee Mission, KS 66201

In Florida by:

Old United Casualty Co.

P.O. Box 795 • Shawnee Mission, KS 66201

1-800-866-6090 Florida #03041



Use your smart phone to scan this code and visit MPP online.



Underwritten by Old United Casualty Company

Limitations Of Coverage: \*This brochure is intended to give You a general overview of the coverage and benefits of the Vehicle Service Agreement and is not Your actual Agreement. Certain restrictions and exclusions apply. Parts used for covered repairs may be new, used, or remanufactured. Please refer to the actual Agreement for the full provisions and coverage.

# Motor Home RV Coverage

## Service Agreement



Your Trusted Driving Companion Since 1979

## PROTECT YOUR MOTORHOME WITH MPP RV COVERAGE

All coverage Plans include these Additional Agreement Benefits:

### Emergency Roadside Assistance

All of the services provided are described herein and are applicable throughout the United States and Canada. Just call the TOLL-FREE Number, and a service vehicle will be dispatched to Your assistance.

The following are covered emergencies subject to the per occurrence limitations noted:

- (1.) Towing Assistance - When towing is necessary, Your Covered Vehicle will be towed to the nearest qualified repair facility or up to thirty (30) miles to the issuing dealer. Coverage also extends to the vehicle that is towing the Covered Vehicle.
- (2.) Collision Assistance - If Your Covered Vehicle is involved in an accident or collision and towing assistance is needed, you will receive assistance in directing your vehicle to the nearest qualified repair facility or up to thirty (30) miles to the issuing dealer. Coverage also extends to the vehicle that is towing the Covered Vehicle (Towable RV only).
- (3.) Flat Tire Assistance - Service consists of the removal of the flat tire for the Covered Vehicle and its replacement with the spare tire located with the Covered Vehicle.
- (4.) Fuel, Oil, Fluid and Water Delivery Service - An emergency supply of fuel, oil, fluid and water will be delivered if the Covered Vehicle is in immediate need. You must pay for the fuel or other fluid when it is delivered.
- (5.) Lock-out Assistance - If Your keys are locked inside the Covered Vehicle, assistance will be provided to supply assistance in gaining entry into the Covered Vehicle.
- (6.) Battery Assistance - If battery failure occurs, a jump start will be provided to start your Covered Vehicle.

### Emergency Message Relay

Provides assistance in relaying an emergency message to up to three (3) family members, friends, business associates, (etc.) involved in a vehicular emergency and needs an emergency message sent to notify another party of their delay or emergency situation.

### Savings Connection

Save up to 50% on hotel stays and receive savings for car rentals, theme parks, prescriptions, and much more using the Savings Connection.

### Cruise America - Recreational Vehicle Savings

Features unique vacations and savings with Cruise America, a nationwide RV rental system. You will receive up to 10% off when renting from our official RV rental company. Motor home and van rentals are available nationwide... locally or one way... in a wide range of sizes and models.

### Concierge Services

Provides specialized services in obtaining the following information or service assistance: (1.) Event Ticketing; (2.) Travel Assistance - including Hotel Referrals and Reservations, Restaurant Referrals and Reservations, and Airline Ticketing Assistance and Ground Transportation Coordination.; (3.) ATM Locator Services; (4.) Floral Services; (5.) Specialty Gift Buying Services; and, (6.) Directions Services.

### RV Concierge Service

Providing assistance to RV owners in locating dealers and manufacturers; repair, parts, service, fuel, and dump facilities; rest stops; lodging (campgrounds & RV parks); nearest restaurants; turn-by-turn directions; rental car valet; and pointing out national parks and historic sites.

Choose from two levels of coverage to fit your budget

# STANDARD Motor Home Coverage

MOTOR HOME COVERED COMPONENTS\*



## More Standard Covered Components\*

**Wrench icon:** Engine Components: all internally Lubricated Parts, including pistons, pins, and rings; all pulleys; camshaft, followers, and cam bearings; connecting rods and bearings; crankshaft and main bearings; dipstick and tube; eccentric shaft; engine head(s) and engine block if damaged by the failure of an internally Lubricated Part; engine mounts and cushions; engine torque strut, flywheel (flex plate), and flywheel ring gear; harmonic balancer; intake and exhaust manifolds; oil pan; oil pump; push rods, valves, rings, guides, seats, and lifters; rocker arms, shafts, and bushings; timing cover; timing gears, chain, belt tensioners, and retainers; vacuum pump; valve cover(s); and water pump. Diesel Engine Components: all covered Engine Components described above plus fuel injection pump and fuel heater. Turbo Charger Components: all internally Lubricated Parts within the Turbo Charger housing. Turbo charger housing is covered if damaged due the failure of an internally Lubricated Part of the turbo charger housing.

**Transmission icon:** Transmission / Transfer Case Components: all internally Lubricated Parts contained within the transmission case; cooler and cooler lines; filler tube and dipstick; internal linkage; mounts; oil pan; torque converter; transmission case and transfer case if damaged by the failure of an internally Lubricated Part; transmission park brake assembly; and vacuum modulator.

**Wrench icon:** Drive Axle Components (Front and Rear): all internally Lubricated Parts contained within the differential housing; axle shafts, constant velocity joints; bearings; differential housing, final drive housing, and transaxle housing if damaged due to the failure of an internally Lubricated Part; four-wheel drive hubs & bearings; retainers; universal joints, drive shafts, hub bearings; and supports.

**Seal icon:** Seals & Gaskets: seals, gaskets and sealing boots for listed covered components, except as listed in the "Excluded Components" and "What Is Not Covered" section of Your Agreement.

**Coil icon:** Suspension Components: bushings; coil and leaf springs; kingpins and bushings; leveling system compressor; lines and bags; rubberized suspension components; strut bar and bushings; struts (excluding replaceable cartridges); steering knuckles; stabilizer shaft, linkage, and bushings; shafts; spindles supports; torsion bars; upper and lower ball joints; upper and lower control arms; wheel bearings; actuators; coil and leaf springs; spindles and axle shafts.

**Steering icon:** Steering Components: all internally Lubricated Parts contained within the steering gear box; control valve and cylinder; cooler and cooler lines; drag links; idler arms; main and intermediate shafts; pitman arms; power cylinder; power steering pump; rack and pinion gear; steering column shafts and couplings; steering gear box and gear box housing if damaged by the failure of an internally Lubricated Part; and tie rods and tie rod ends.

**Snowflake icon:** Air Conditioning / Ventilation Components: accumulator; blower motor; clutch; clutch coils; clutch pulley; compressor; condenser; ducts; evaporator; high / low cutoff switches; idler pulley and bearings; orifice tube; POA valve; power module; pressure cycling switch; P.C. Board(s); receiver dryer; temperature control programmer / control panel; capacitors; ducts; electronic module; evaporator; expansion valve; heat strips; heat pump; pressure cycling switch; relays; switches; thermostat; and ventilation fans.

**Wrench icon:** Heating / Cooling System Components: bearings and bushings; coolant recovery unit; electric block heater; fan; fan clutch; fan motor and controller module; fan shroud; heater core; heater ducts and cabins, including impeller shaft; radiator; and water pump.

**Fuel pump icon:** Fuel Delivery Components: auxiliary tank switch; carburetors; fuel distributor; fuel injection pump; fuel injectors; fuel pump; fuel tanks; and metal fuel lines.

**Brake icon:** Brake System Components: backing plates; clips, springs, and retainers; combination valves; compensating valve; disc calipers; drums; hydraulic lines and fittings; master cylinder; power assist booster and pump; power brake cylinder; hydraulic or electrical brake actuators; self-adjusters; parking brake linkage and cables; and wheel cylinders. Air Brake Components: compensating valve; compressor, diaphragms, treadle valve, disc calipers; and slack adjusters.

**Lightning bolt icon:** Electrical Components: alternator; back-up alarm (factory installed); coils and electronic engine timing control unit and sensors; cruise control transducer, engagement switch, and servo; dashboard clock; distributor; dual battery paralleling switch; gauges; manually-operated switches; power antenna and motor; power door locks actuator and switch; relays; power seat motor; solenoids; starter; turn signal switch; voltage regulator; power window motor and switch; power mirror motor and switch; windshield wiper motor; and wiring harness.

**Warning triangle icon:** Electrical High Tech Components: electronic anti-detonation sensors and controller; electronic anti-lock brake system (ABS); electronic ignition module; electronic mixture control unit and sensors; fuel injection sensors; control module, P.C. Boards; and relays.

**Wrench icon:** Chassis Frame: all components of the Chassis Frame, including brackets; coupler; hubs; jack; spring hangers; welds; wheelbase frame landing gear; and winch stand.

**Water heater icon:** Water Heater Components: burner assembly; control panel; electronic ignition assembly; fittings and connections; gas valve; heating elements; P.C. Board(s); switches; tank; thermocouple; thermostat; and wiring harness.

**Waste system icon:** Waste System Components: fittings & connections; gate valves; holding tanks; shower; sink(s); and toilet.

**Fresh water icon:** Fresh Water System Components: compressor; faucets; fittings and connections; traps; water lines; water pump; and water tank.

**Range and oven icon:** Range and Oven Components: burner assembly; burner valves; L.P. fittings and connections; microwave oven; P.C. Board(s); power hood; thermocouple; and thermostat.

**L.P. Gas icon:** L.P. Gas System Components: fittings; gas lines; gauges; mounting brackets; pig tails; regulators; shut-off system; and valves.

**Heating icon:** Heating System Components: blower motor; burner assembly; furnace igniter; gas valve; heat pumps; heat strips; L.P. fittings and connections; P.C. Board(s); thermocouple; and thermostat.

**Refrigerator icon:** Refrigerator Components: burner assembly; cooling unit; igniter; L.P. fittings and connections; P.C. Board(s); thermocouple; and thermostat.

**Auxiliary power icon:** Auxiliary Power Plant / Power Steps Components: all internally Lubricated Parts of the Power Plant engine; gauges; generator electrical components; head and /or cylinder block if damage by the failure of an internally Lubricated Part; hydraulic door; interior monitor / control panel; inverter; P.C. Board(s); power converter; starter; switches; and voltage regulator. Power Step System COVERAGE IS ONLY AVAILABLE FOR POWER STEP SYSTEMS WHICH ARE FACTORY INSTALLED OR FACTORY APPROVED DEALER INSTALLED.

# PREMIER Motor Home Coverage

## Premier Coverage

If You selected the Optional RV Premier Coverage and paid the additional fees, then this additional coverage applies to You. The Premier RV Coverage provides protection so extensive that virtually every mechanical and electrical component is covered.

The Premier Coverage includes all of the COVERED COMPONENTS under the Standard Motor Home Coverage list, plus ALL other components not listed in the EXCLUDED COMPONENTS below.

## Excluded Components\*

Your agreement does not provide coverage for the following parts / components:

Any of following parts: batteries, including lithium batteries; solar system parts / panels / cells; wind turbine; rainwater collection and filtration systems; electric motors used to power the vehicle; spark plugs; shock absorbers; standard transmission clutch assembly; friction clutch disc and pressure plate; throw out bearing; manual and hydraulic linkages; distributor cap and rotor; safety restraint systems (including air bags); glass, lenses; sealed beams; light bulbs; all fuses; brake rotors; exhaust and emission systems; fuel cells; vorad collision warning systems; weather strips; trim; moldings; bright metal; chrome; upholstery, fabric and carpet; paint; outside caulking; sealants; washers; grouting; external bolts; clips; loose fasteners and connections; (external bolts; clips' loose fasteners and connections are covered if premier coverage is purchased); gluing compounds; tires; wheels or rims (tires; wheels or rims are covered if the optional tire and wheel coverage is purchased). Any incidental or consequential damage from a tire or wheel failure is specifically excluded and not covered.

Any of the following repairs or replacements: squeaking of floors; uneven floors; bowed walls or ceilings; warping or cracking of floors; walls; ceiling; or wood framing. Any deficiency in finish carpentry; woodwork; millwork; louvers; vents; siding; roofing materials; sealants; sheet metal; windows; window assemblies; window seals and gaskets; doors; hardware; weather stripping; seals and /or gaskets to include slide outs, doors, windows, drawers and appliances; glazing;

delamination; discoloration of any material; hard surface flooring; resilient flooring; finished wood flooring; carpentry; ceiling materials; paint finishes; wall covering; cabinets; vanities; bedding; window shades, treatments and draperies; and furniture. Any cosmetic damage to light fixtures or ceiling fans; cable tv, satellite, or telephone wiring.

Any repair or replacement to rollers; racks or shelves; baskets; buckets; glass; microwave or oven meat probes or rotisseries; handles; knobs; or dials. Maintenance services and parts described in your vehicle's normal maintenance as supplied by the manufacturer, and other normal maintenance services and parts which include, but are not limited to, alignments, wheel balancing, tune-ups, spark plugs, spark plug wires, glow plugs, hoses (except steering and air conditioning hoses), drive belts, brake pads, brake linings or shoes, or wiper blades.

Miscellaneous shop supply charges or waste disposal fees, filters, lubricants, coolants, fluids, and refrigerants are only covered if replacement is required in connection with a covered mechanical failure. All electric powered or hybrid fuel parts, including but not limited to: electric fuel cells, regenerative braking systems, hybrid drive unit, batteries, or electronic memory systems.

**ALL OTHER COMPONENTS ARE COVERED.**

## Optional Tire & Wheel Coverage:

If You selected the Optional Tire & Wheel Coverage and paid the additional fee, then the following coverage would apply to You.



For the term of Your coverage, the Tire & Wheel Coverage provides for tire and wheel repair or replacement coverage when damaged by a Road Hazard. A Road Hazard is a condition on a public roadway which should not exist there, such as potholes, cracks, breaks, nails and glass.

The following are covered if caused by a Road Hazard\*:

- ✓ Flat tire repair ✓ Tire replacement ✓ Valve stems
- ✓ Wheel repair / replacement ✓ Mounting and balancing
- ✓ Applicable state sales tax

\*See your actual agreement for exact benefits, exclusions and limitations.

