



Our Commitment To You

We have a vested interest in your complete satisfaction with your total vehicle buying experience. In fact, that is exactly why this program was originally developed. Mechanical Protection Plan® (MPP) was developed in 1979 because many consumers had purchased service agreements from other companies – only to be mistreated when requesting service or lose their coverage because the issuer went out of business. We wanted to be sure consumers had a program that would be there for them when they needed it the most. We are the Mechanical Protection Plan® (MPP). Your trusted driving companion since 1979.

National Claims Assistance:

1-800-747-4400

Monday - Friday 7:30am – 6:00pm CST

Saturday 8:00am – 3:00pm CST

www.mpp.com

Provided Throughout the U.S. except Florida by:
MPP Co., Inc.

P.O. Box 634 • Shawnee Mission, KS 66201

In Florida by:
Old United Casualty Co.
P.O. Box 795 • Shawnee Mission, KS 66201
1-800-866-6090 Florida #03041



Use your smart phone to scan this code and visit MPP online.



Underwritten by Old United Casualty Company

*This brochure gives a general overview of the coverage and benefits of the Vehicle Service Agreement. Certain restrictions and exclusions apply. Parts used for covered repairs may be new, used, or remanufactured. Please refer to the actual contract for the full provisions and coverage.

Heavy Duty Commercial Coverage



Your Trusted Driving Companion Since 1979



You're Covered!

Coverage pays for parts and labor on all covered repairs. If a covered part fails... we will fix it!*

Your Complete Satisfaction is OUR GOAL

In addition to the Heavy Duty/Commercial coverage for mechanical failures, our customers will receive the following added benefits:

Towing

Reimbursement up to \$150, per occurrence, when required due to a failure or breakdown of a covered component.

Nationwide Claims Assistance

If you sustain a mechanical failure, MPP will provide immediate claims authorization for covered repairs. Payment will be made immediately to your dealer or any authorized ASE certified repair facility.

Controls Unknown Expenses

You never know when a failure will occur. Protect yourself from unknown expenses by letting MPP pay the repair bill.

Transferable

This plan is transferable, making your vehicle more desirable to the next owner.

Refundable

If you decide to sell or trade your vehicle before this plan expires, you may be entitled to a refund.

Disappearing Deductible

Ask your F&I representative how you may qualify for a zero deductible on covered repairs under this plan when performed at the selling dealer.

Powertrain Option

- **Gasoline Engine:** Cylinder block and cylinder heads (if damaged by an internal lubricated part), all lubricated internal engine parts, intake manifold, exhaust manifold, water pump, harmonic balancer, timing chain, timing gears, timing belt, timing cover, flywheel, oil pump/oil pump housing, valve covers, oil pan, engine mounts, factory installed turbocharger/supercharger housing (if damaged by an internal lubricated part), all internal parts, seals and gaskets, crankshaft bearings, valve train, crankshaft seals, camshaft bearings, connecting rod and bearings.
- **Diesel Engine:** All parts listed within Gasoline Engine coverage.
- **Transmission/Transaxle:** Case (if damaged by an internal lubricated part), all internal lubricated parts, torque converter, transfer case, vacuum modulator, transmission mounts, seals and gaskets, input/output shafts, forward and intermediate clutch, direct clutch, bands, governor, thrust bearings, washers, and electronic control unit.
- **Front/Rear Wheel Drive:** Final drive housing (if damaged by an internal lubricated part), all internal lubricated parts, axle shafts and axle shaft bearings, constant velocity joints, axle housing and all internal parts, wheel bearings, axle/supports, front hub bearings, differential bearings and case, propeller shafts, u-joints, locking hubs, rear axle hub bearings, differential side, pinion gears, disc or cone-limited slip, and seals and gaskets.

Powertrain Plus Option

In addition to the covered parts listed under Powertrain coverage, the Powertrain Plus option includes:

- **Fuel System:** Fuel pump, EFI sensors/control units, injectors/throttle body assembly, diesel fuel injection pump, diesel fuel lines, nozzles, and vacuum pump.
- **Steering:** Power steering pump, cooler and lines, couplings, seals and gaskets, manual and power steering gear housing and all internal parts, including linkages, control valve, column lock (tilt wheel), pulley assembly for power steering pump, and idler arm.
- **Suspension:** MacPherson struts (front or rear), upper and lower control arms, stabilizer bar, linkage and bushings, control arm shafts and bushings, upper and lower ball joints, kingpins and bushings, spindle and spindle supports.
Brakes: Master cylinder, calipers and wheel cylinders, combination valve, all brake lines and fittings, power brake booster, backing plates, springs, clips and retainers, self adjusters, parking brake linkage and cables.
- **Air Conditioning:** Compressor, condenser, evaporator, A/C compressor head, A/C compressor clutch switch, A/C clutch and clutch bearings, compressor seals, pulley and field coil.
- **Electrical:** Alternator, starter motor, voltage regulator, manually operated electrical switches, ignition switch, wiper motors, electronic ignition module, radiator fan relay, electric fuel pump, starter motor solenoid, wiring harness (excluding spark plug wires).